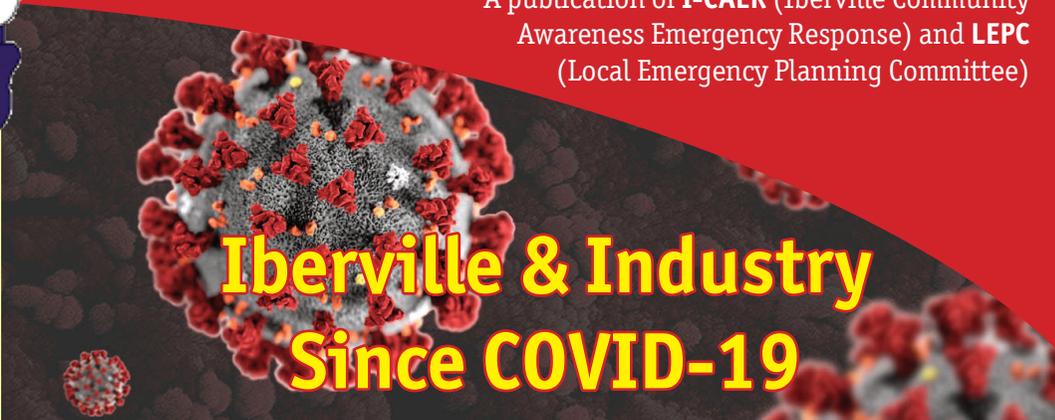
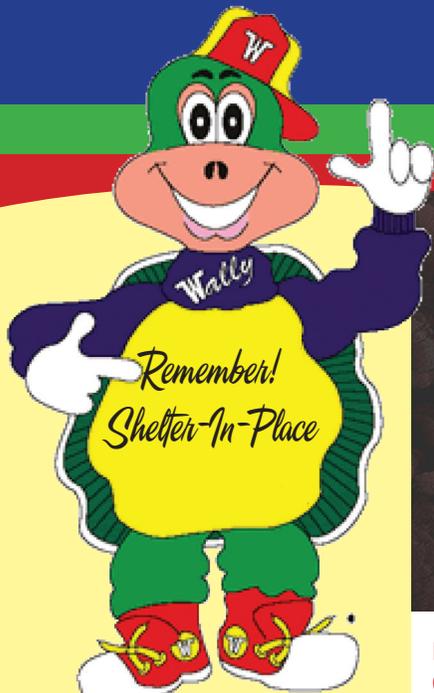


A publication of **I-CAER** (Iberville Community Awareness Emergency Response) and **LEPC** (Local Emergency Planning Committee)



Iberville & Industry Since COVID-19

SHELTER-IN-PLACE

When the siren sounds

- ▶ Seek shelter
- ▶ Shut doors and windows
- ▶ Turn off A/C or heaters
- ▶ Turn on cable television
- ▶ Avoid unnecessary use of telephone

Wait until you get word of an "all clear" before going back outside.

Now that we are more than one year into COVID-19, we are hopeful that as more people become vaccinated that we can safely resume meetings, outreach and life as we knew it before the pandemic. However, cleanliness and safety protocols will remain in place.

From an Iberville Parish Emergency Preparedness standpoint, we remind all residents that the Iberville Parish Facebook page has the most up-to-date information during any emergency or need for vital information. A quick link to the Facebook page can be found on the home page of www.i-caer.org, where residents can view and/or download the Emergency Guide. The guide includes information on COVID-19 as well as a host of other useful information. Please visit the Iberville Parish Facebook page and I-CAER website!

If you visit industry websites, many include a letter from leadership or an official COVID-19 Response page.

iff IFF, previously the DuPont facility inside the Dow Louisiana Operations (LAO) Industrial Park,

posts a letter from Andreas Fibbig, Chairman and CEO that reads: "Our top priority has and always will be the health and safety of our employees, customers, partners and the communities in which we operate. In these unprecedented times, we are deeply focused on ensuring the well-being of our people, while continuing to meet the needs of our customers. Our operations remain strong as we continue to deliver the creative solutions that you have come to expect."

This priority and concern with safety is not unique and is shared by most plants, facilities, businesses and agencies in the world, the United States of America, Louisiana and Iberville Parish. In this newsletter, our goal is to share the messages and provide a glimpse inside some of the plants/facilities, as well as the Iberville Parish Emergency Operations Center and Governor's Office of Homeland Security (GOHSEP).

The IFF letter continues, "As the COVID-19 situation continues to evolve, we want to assure you that we continue to modify the

Continued on page 4

Iberville CAER/LEPC – A Winning Combination – www.i-caer.org





Photos from 2019 Safety Town event.

The Fun Way to Learn About Safety!

For decades, I-CAER and Iberville LEPC have enjoyed providing Safety Town to all Iberville Parish Kindergarten students. A day of fun with lifetime lessons learned, the event was canceled in 2020. Our goal is to host the event as soon as we can safely do so. In the meantime, we encourage you to visit page 12 in the Emergency Guide and review the materials with your young children. It is a good review to those now in 2nd Grade – they may very well be able to teach you a few things! We will keep you posted on our plans and goals with Safety Town.



WHAT IS I-CAER?

In the Fall 2019 edition, we shared details of LEPC. In this issue, we explain I-CAER.

I-CAER (Iberville Community Awareness Emergency Response) is an organization of Iberville industry companies and the Iberville Emergency Preparedness Office that works to keep Iberville residents safe by maintaining a comprehensive emergency plan and emphasizing safety in company operations.

I-CAER funded, installed and maintains the parish emergency alert siren system, provides a detailed emergency preparedness guidebook to all parish households, and also sponsors the Safety Town program, which teaches kindergarteners a variety of home and street safety lessons.

**I - Iberville
C - Community
A - Awareness
E - Emergency
R - Response**

Register Your Cell Number for Emergency Alerts!

IMPORTANT MESSAGE FROM THE IBERVILLE PARISH COUNCIL

Many residents no longer have land line phones in their homes - they use their cell phones. These residents are not receiving critical emergency messages.

You must register your cell phone to get messages from the parish's emergency message system.
The parish has no way of getting your cell phone number unless you register it.

EASY 2 WAYS TO REGISTER YOUR CELL PHONE:

- Call the Iberville Parish Office of Emergency Preparedness at 225.687.5140 and provide the cell phone number, OR
- Go to www.IbervilleParish.com and click on the emergency cell phone registration icon shown at left. Complete the simple form, and you can opt to get text messages.




Register for Emergency Alerts

Register your cell phone now to receive critical messages from the parish's emergency alert system. To register visit <http://ibervilleparish.com/Departments/Emergency-Preparedness> and click on Cell Phone Registration or call the Office of Emergency Preparedness at (225) 687-5140.

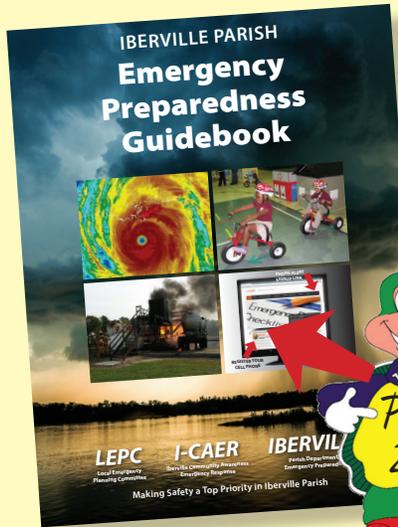
Iberville Parish Homeland Security/E-911 utilizes CODE RED Emergency Notification to deliver recorded telephone messages. Since many people no longer have home phones (land lines), it has become increasingly difficult to notify the public during emergencies. Registering your cell phone to your address will ensure you receive our emergency notifications when your address is within an area affected by an emergency. ***This database is strictly confidential and will not be made available to any other vendors.***

PLEASE TAKE A MOMENT to complete the appropriate information to be notified by your local emergency response team in the event of emergency situations or critical community alerts, such as evacuation notices, bioterrorism alerts, boil water notices and missing child reports.

Reminder about Cybersecurity Risks

Because so many people are online since the COVID-19 lockdown, we think it is important to be aware of Cybersecurity risks. The Emergency Preparedness Guide was mailed to each Iberville Parish household in April, 2020 and included information and resources to help keep you safe when using the Internet. Please review page 22 of the Emergency Guide.

(Remember the Emergency Guide is available at www.i-caer.org for viewing and/or download.)



Fire Department Training



SNF Flopam donated an old house that was on their facility to the Iberville Parish Fire Fighters Association (IFFA). IFFA is made up 10 fire departments located throughout Iberville Parish and took great advantage during the month of February to hold four exceptional training days. During the various training days, the departments practiced Search and Rescue, Forcible Entry, Wall Breaching for self-rescue, Roof Ventilation, Hydraulic Ventilation, Attic Rescue, and on the final day practiced with live fire drills. This valuable training was at a low cost to the departments and helps with PIAL ratings for these departments which affects the home owners fire insurance rates and also helps departments cross train with each other. The 10 departments which make up IFFA include: Plaquemine, White Castle, Bayou Goula, Bayou Sorrel/Bayou Pigeon, Bayou Blue, Grosse Tete/Rosedale, Maringouin, and East Iberville Fire Department. Participants included both full-time and volunteer members. There were also participants from Assumption Parish fire departments. Instructors were from Plaquemine Fire Department, Pierre Part fire department and LSU FETI to help conduct all of the drills.

The members of the 10 fire departments which comprise the Iberville Fire Fighters Association would like to thank the management, EH&S group and staff at SNF Flopam for the donation of the structure for training purposes.



CYBERSECURITY



The Internet is a useful tool for providing information for education, music, shopping and travel. Most people use the Internet with good intentions. However, be aware of dangers and implement best practices so that you can use the Internet safely and with confidence.

Internet Best Practices for Safety & Security

1. Exercise common sense. If something seems too good to be true, it probably is. Trust your instincts.
2. Protect your identity. Only visit sites that use encryption. Do not use the same password for every online account.
3. Avoid use of personal credit cards. Use prepaid, single use cards for Internet purchases. Use secure sites with <https://> rather than <http://>. The "s" stands for "secure socket layer" and received data is encrypted.
4. Monitor financial accounts with online alerts.
5. Be cautious when downloading and use antivirus software.
6. Keep your web browser up-to-date.
7. Use strong passwords. Your passwords should include eight characters or more that also use a combination of numbers, letters and symbols. Do not share your passwords.
8. Use privacy settings on social media websites.

Protect Your Computer, Smart Phone and Pad

- Keep your firewall turned on
- Install or update antivirus software
- Keep your operating system up-to-date
- Be careful what you download, including apps
- Turn off your computer

Article source: moneycrashers.com/dark-web

PARENTAL TIPS

1. Monitor children's social media sites, apps and browsing history.
2. Review or re-set your child's privacy settings.
3. Follow or friend your child on social media.
4. Stay up-to-date on the latest apps, social media platforms and digital slang.
5. Know your child's user names and passwords for email and social media.
6. Establish rules about appropriate digital behavior, content and apps.

Article source: <https://stopbullying.gov/cyberbullying/digital-awareness-for-parents/index.html>

Did you know that one of the kids' most popular apps gives complete strangers access to chat with them online?



It is important that children play games that are age-appropriate. Rating sites such as <https://ESRB.org> and <https://CommonSenseMedia.org> can help you decide if a game is appropriate.



Please visit the National Cybersecurity Awareness web site at <https://nics.us-cert.gov> and Department of Homeland Security to learn about the Stop Think Connect campaign. <https://dhs.gov/stopthinkconnect>

Protect Yourself from Online Fraud

You are vulnerable whenever you are online.

- Practice safe web surfing by checking for the padlock icon in your browser bar indicating a secure connection.
- Avoid free Internet access with no encryption.
- Do not reveal personally identifiable information such as your bank account or social security number.

If You've Been Compromised

Keep all evidence of the interaction and write down the date and time the incident occurred

Contact law enforcement to file a report.



If you received an online solicitation, make a report at www.cybertipline.com or call 1-800-843-5678



If you are the victim of online fraud, report it to the Department of Justice at www.justice.gov/criminal/cybercrime/reporting.

<https://dhs.gov/stopthinkconnect>

ways we work and communicate...treat our employees with the utmost care... and have instituted a number of policies across the organization to protect our team, while minimizing the risk of disruption to our business. This includes implementing a region-specific phased reopening approach that aligns with global guidelines set forth by the WHO, CDC and federal and local health officials.

We are continuing to enforce strict safety measures and update internal protocols, which include return-to-work policies...

We remain focused on the foundational principles that guide this process: ensuring our employees' safety and well-being; minimizing risk to our essential workers and business operations; and maintaining effective collaboration to meet customer expectations."



Koura's website includes a video entitled "Rising to the Challenge." (Follow the link to see their video: <https://www.kouraglobal.com/koura-rising-to-the-challenge/>)



GOHSEP suggested visiting two sites the Governor references regarding state level input: Louisiana Department of Hospitals (<https://ldh.la.gov/covidvaccine/>) and the State Fire Marshal (<https://opensafely.la.gov/>).

We asked the following questions and are sharing answers from Kinder Morgan, NOVA and Iberville Parish Emergency Preparedness.



1. Please share the greatest impact(s) of Covid-19 on your business/company.

We've seen very little impact here at the terminal- aside from having our one customer service employee work from home, things have been pretty normal.

2. What procedures, equipment, etc. have been put in place to prevent the spread? (Hand sanitization stations, masks available, social distancing, plexiglass?)

All of the above; we stationed a guard to screen visitors, limited access to outsiders, required full time mask wearing, etc.

3. Has everyone returned on site or are some people still working from home? When did you return? What # or %?

The one CSR is still working from home.

4. What benefits did you find from remote work? (personally and as a company)

Ms. Cyndy is a 25 year employee that has commuted 1.5 hours (one way) everyday; she's enjoyed saving money on gas!

5. Looking back on the past year, some protocols we plan to keep in place even after the pandemic are....

Having a guard answer the gate for us has been great, but I'm not sure how long I'll have them stay once things have settled down with the virus.

6. Share anything positive from this experience.

Limiting access to the terminal has kept my operators' days peacefully quiet.

7. Did your company experience any deaths due to Covid?

Kinder Morgan as a whole had a few deaths, but none locally.

8. From an operations and environmental standpoint, how was your company able to properly handle these functions during this?

Minor adjustments had to be made, e.g. exchanging paperwork with incoming vessels via email instead of by hand to limit contact.

9. Please share anything you would want residents to know about details. What might you expect to get asked at a CAP meeting and how would you reply? What do you want residents to know?

From our experience locally and as a company, it appeared to be much safer at work than at home regarding contracting the virus.

10. Is there an employee or department you'd like to tip your hat to?

Everyone deserves recognition for putting up with teleconferences! "Sorry, I was on mute; can you all hear me?"

11. Tell us about how you maintained safety and any good interactions with the EOC.

The LEPC meetings, which were held in person when safe and otherwise via ZOOM.

12. What habits do you encourage residents to do on their own? (Same question regarding employees.)

Saving time/resources when it makes sense and holding some meetings/gatherings virtual.

Jed Filostrat

KINDER~MORGAN TERMINALS

Terminal Manager

St. Gabriel Terminal

"DO THE RIGHT THING EVERY DAY"

(1) Safety Will Not Be Compromised

(2) Environmentally Compliant and Responsible Operator

(3) Ethics and Integrity

(4) Commitment to Employees and Resources

(5) Customer Service and Fiscal Responsibility

(6) Quality Focus

1. Please share the greatest impact(s) of Covid-19 on your business/company.

Working Remotely

2. What procedures, equipment, etc. have been put in place to prevent the spread? (Hand sanitation stations, masks available, social distancing, Plexiglas?)

Temperature scans, hand sanitization stations, mask, social distance

3. Has everyone returned on site or are some people still working from home? When did you return?

Full time in January; Office still working from home

4. What benefits did you find from remote work? (personally and as a company)

Better communication due to having more virtual meetings

5. Looking back on the past year, some protocols we plan to keep in place even after the pandemic are....

Not yet determined

6. Did your company experience any deaths due to Covid?

No

7. From an operations and environmental standpoint, how was your company able to properly handle these functions during this?

Did not impact company

8. Tell us about how you maintained safety and any good interactions with the EOC.

Virtual meetings and phone calls

Chad Roussel

Safety Specialist

GEISMAR OLEFINS

NOVA CHEMICALS OLEFINS, LLC.

A Responsible Care® Company

VACCINATION DISTRIBUTION INFORMATION

Information about COVID-19 vaccination distribution and availability is updated regularly on the Iberville Parish Facebook page. A link to this page can also be found on the home page of www.i-caer.org.



1. Please share the greatest impact(s) of Covid-19 on Iberville Parish Council Office of Emergency Preparedness or E/911.

As most know, the Emergency 911 call center is a 24/7 operation, we are never closed. We have put mitigation measures in place to limit the spread of COVID-19

in our call center. We used to allow visitors in the call center, which has been stopped, the only people that are allowed in the building now are other Iberville Parish Employees or vendors. All employees/vendors must wear a mask and have their temperatures taken before they enter.

2. What number or percentage of employees contacted Covid? (If this violates any HIPAA or protocol, please ignore.)

Cannot answer.

3. What procedures, equipment, etc. have been put in place to prevent the spread? (Hand sanitization stations, masks available, social distancing, plexiglass?)

We now have commercial grade sanitizing spray, each shift is instructed to sanitize each station before and after their shift. This includes but is not limited to disinfecting the keyboards, phones, chairs, computer mouse, and other pertinent items.

4. Has everyone returned on site or are some people still working from home? When did you return?

Employees of this office have never worked from home and we are fully staffed.

5. What benefits did you find from remote work? (personally and as a company)

We never worked remotely.

6. Looking back on the past year, some protocols we plan to keep in place even after the pandemic are....

Sanitization!

7. Share anything positive from this experience.

Struggling to find words for this one!

8. Did your company experience any deaths due to Covid? (If so, we might have a section on remembering those people.)

N/A

9. From an operations and environmental standpoint, how was your company able to properly handle these functions during this?

Does not pertain to this office.

10. What habits do you encourage residents to do on their own? (Same question regarding employees.)

Continue to social distance where needed, wash and sanitize their hands and wear a mask when necessary.

Clint Moore

Director

I-CAER and LEPC members hope residents know that safety, production and environment were not negatively impacted and business proceeded well throughout the pandemic.

I-CAER/LEPC
A Winning Combination
P.O. Box 214
Plaquemine, LA 70765-0324
225-687-5140

PRESORT STD
US POSTAGE
PAID
BATON ROUGE, LA
PERMIT NO 2035

*****ECRWSEDDM*****
Postal Customer

WE'RE ON THE WEB!
WWW.I-CAER.ORG

I-CAER (Iberville Community Awareness Emergency Response)
LEPC (Local Emergency Planning Committee)



Meet Your I-CAER/LEPC Team Member!

CLINT MOORE: IBERVILLE PARISH OFFICE OF EMERGENCY PREPAREDNESS



Clint Moore
Director of the Iberville Parish Council Office of Emergency Preparedness, E/911 Center

Length of Service at this Company:
4 years

Personal Info/Hobbies:

Originally from Dutchtown, Louisiana, I moved to the Plaquemine area in 2005. In 2008, I began working for the Plaquemine City Police Department and worked my way through the ranks, becoming a Field Training Officer, a Shift Lead and promoted to the rank of Sergeant. In December 2017, I became Director for the Iberville Parish Office of Emergency Preparedness / Emergency 911 Center. I enjoy spending time outside, taking care of my yard and flowerbeds; I also enjoy spending time with family and friends

Website:
<http://ibervilleparish.com/Departments/Emergency-Preparedness>

What does the Office of Emergency Preparedness do:

The Iberville Parish Office of Emergency Preparedness helps citizens prepare for emergencies of all types in order to respond in time of crisis to save lives and property. The staff communicates useful resources, which aid the public in being aware of the risks and knowing how to properly respond, thereby greatly reducing the threat of injury. The staff plans, assigns and coordinates all available resources in an integrated program of prevention, mitigation, response, preparedness, and recovery for all emergencies, whether from man-made or natural sources or enemy attack.

Message to Share:

Iberville Parish residents: Stay tough through these difficult times of this virus, there is a light at the end of the tunnel, and we will make it!
Stay Strong Iberville!

